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Name..... Reg. No.....

### THIRD SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2023

B.Com.

BCM 3C 03-HUMAN RESOURCE MANAGEMENT

(2019-2022 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Answers should be written in English only.

### Part A

Answer **all** the questions. 2 marks each. Maximum 25 Marks.

- 1. What is Human resource planning?
- 2. What is Job design ?
- 3. Define Recruitment.
- 4. What is Induction ?
- 5. What is Training?
- 6. What is compensation management?
- 7. What is Grievance?
- 8. What is Labour participation in Management?
- 9. What do you mean by Gate recruitment?
- 10. What is Assessment centre?
- 11. What is sensitivity training?
- 12. What is position rotation ?
- 13. What is job enrichment?

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- 14. What is Application blank?
- 15. What is compensation management?

 $(15 \times 2 = 30 \text{ Maximum ceiling } 25 \text{ Marks})$ 

### Part B

2

Answer **all** the questions. 5 marks each. Maximum 35 Marks.

- 16. Discuss the role of Human resource manager.
- 17. Briefly discuss the methods of collecting Job analysis data.
- 18. What are the contents of job description?
- 19. Discuss the various sources of recruitment.
- 20. Discuss the importance of training.
- 21. Write down the characteristics of performance appraisal.
- 22. Explain the process of career planning.
- 23. What are the activities involved in career development?

 $(8 \times 5 = 40$  Maximum ceiling 35 Marks)

#### Part C

Answer any **two** of the following. 10 marks each.

- 24. What is Training ? What are the different methods of training employees ?
- 25. Define Human Resource Management. What are its characteristics ? Also discuss the objectives of HRM.
- 26. What do you mean by performance appraisal? Discuss the process of performance appraisal.
- 27. What are the objectives of Labour participation in Management ? Also discuss the various forms of labour participation in Management.

 $(2 \times 10 = 20 \text{ marks})$ 

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